



## Warranty on Products

Vegas Display, Inc. is a distributor of the Snap Panel exhibit systems.

Snap Panel is the manufacturer and warrants their product against manufacturing defects in material or workmanship for up to one year from the purchase date. The warranty does not cover damages due to shipping, misuse, etc. *Please see the Snap Panel Warranty and Limits of Liability for more information.*

All sales are final. Vegas Display does not offer refunds, exchanges for color, etc.

Order discrepancies must be made in writing within 10 days of receiving the order. Exchanges for Snap Panel products will be granted per Snap Panel written warrantee. Other items including lights, shipping cases, shelves, fixtures, etc. are not covered under the Snap Panel warranty. These items may be covered under the manufacturer's warrantee.

Vegas Display, at their discretion, will have the option to replace a damaged item or issue a credit equal to the price paid for the item.

### **Damages Due to Shipping**

If Snap Panel and/or Vegas Display determine product damages were caused by the shipper, Vegas Display will assist in filing a claim with the shipper per the shipper's claim policy.

### **Damages Due to Mishandling**

Snap Panel Company nor Vegas Display, Inc. is responsible to any equipment that is mishandled or altered in any way. The client is solely responsible for the set-up, use and dismantle of the display, and must consider display design, proper use of shelves and fixtures, product weight and placement and how these factors impact the structural integrity of each part of the display. Vegas Display, Inc. will not be held liable for personal injury or damage to merchandise or other items.

### **Warrantee Process**

1. Email images and description of defective items to [Bob@VegasDisplay.com](mailto:Bob@VegasDisplay.com)
2. The manufacturer will determine if the item is covered under warrantee.
3. If the manufacturer will not warrant the item, Vegas Display, at their sole discretion will replace the item or issue a credit in the value of the item purchased.
4. If the customer is not satisfied with the result of the manufacturer's findings, Vegas Display will provide the client with the contact information for Snap Panel.

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